#### **QUARTERLY BOARD MEETING MINUTES**

**Date:** April 20, 2022

**Time:** 1:00 PM

**Location:** LSBPSE Headquarters

15703 Old Hammond Hwy. Baton Rouge, LA 70816

#### **MINUTES**

#### I. Call to Order

The meeting was called to order by Chairperson Washington at 1:10 PM.

#### II. Roll Call

Chairperson Washington asked Shanna Bourke to call the roll of the Board.

Donny Pitts	Present
Ed Robinson (Vice-Chairperson)	Present
Scott Ford	Present
Jason Wilbur	Present
Lameika Washington (Chairperson)	Present
Ritchie Rivers	Not Present
Jason Bourgeois	Present
Mark Leto	Present
Dynette Burke	Present

A quorum of the Board was determined.

Also present were Executive Secretary, Bridgette Hull; Executive Assistant, Shanna Bourke; and members of the agency staff; Julie Fisher, Section Chief Licensure; Sharon Vallery, Administrative Coordinator; Stephanie Richardson, Section Chief Compliance

and Investigations; Kim Hampton, Compliance Inspector; and Cindy Eidson, Compliance Inspector.

Members of the public were also present.

Ms. Fisher recorded the meeting minutes.

#### III. Pledge of Allegiance

Chairperson Washington led the Pledge of Allegiance.

#### IV. Public Comment of Subsequent Agenda Items

Chairperson Washington asked for any public comment on the listed agenda items. No public comments were recorded at this time.

### V. Introduction of Prospect Legal Counsel Celia Cangelosi for Introduction to Board Members and Questions

Please see attachments for Celia Cangelosi's resume. Ms. Cangelosi introduced herself and gave the Board her professional background. Her fees are standard at \$225 per hour.

A motion was made to agree to hire Ms. Cangelosi for April-June 2022 and to approve to sign the contract at the rate of \$225 per hour for amounts not to exceed \$20,000.

Motion by: Mr. Wilbur Seconded by: Mr. Pitts

Ayes: 8 Nays: 0

The motion was carried.

## VI. Introduction of New CPA Firm, Faulk & Winkler LLC, With Representatives from the Firm Here to Answer Questions From

#### **Members**

Mr. Scott Lazarone introduced himself to the Board and gave a summary of the qualifications of Faulk & Winkler LLC. Please see attachments for the financial documents that were presented and discussed. Mr. Lazarone explained the differences between the Agency's current accounting software and the software recommended by the firm and discussed the contract with the Board. Mr. Lazarone also fielded questions about the financial statements from Board Members. Mr. Lazarone explained how the new processes would be implemented.

# VII. Clarification from LSP Representatives on Vetting of Third-Party Vendors (ImageTrend) and to Answer Questions from Members Concerning Fingerprints

A motion was made to strike agenda item #7 from the agenda since LSP was unable to attend.

Motion by: Mr. Robinson Seconded by: Mr. Bourgeois

Ayes: 8 Nays: 0

The motion was carried.

## VIII. Board Decision on Recognition of Firearms Training Prior to Background Check Completion by Board Office

Mr. Bourgeois stated that, to his knowledge, there is nothing in the state laws or rules that prohibits receiving firearms training prior to being registered with a company. The members discussed the possible liability of a Board-licensed instructor unknowingly arming a convicted felon during firearms training if a clear background is not obtained before training.

A motion was made by Mr. Wilbur to push the discussion of fingerprint background clearance before firearms training to the Training Committee. The motion was seconded by Mr. Leto.

The motion was not voted on at this time.

## IX. Discussion and Decision Regarding Policy Interpretations Being Communicated Statewide (via Email/Newsletter)

Mr. Bourgeois expressed concern over the Agency's procedure for sending Board interpretations out to the industry.

It was decided to add this agenda item with agenda item #8 and to push it to the Training Committee for consideration and discussion.

Motion by: Mr. Wilbur Seconded by: Mr. Leto

Ayes: 8 Nays: 0

The motion was carried.

## X. Committee Updates if any (PPG, Finance, Ethics, General, Legislative, Training)

Committee Chairperson Mark Leto presented recommendations from the Policy, Procedure, and Governance Committee.

A motion was made to accept the following recommendation from the PPG Committee concerning Cease-and-Desist procedures for the Agency:

The Executive Secretary shall submit a Cease-and-Desist form to the Board Chairperson for both licensed and unlicensed companies before the Agency can send a Cease-and-Desist. If the Chairperson is unavailable, then submit the form to the Vice-Chairperson. If the Vice-Chairperson is unavailable, submit the form to the PPG Chairperson. If the PPG Chairperson is unavailable, submit the form to the Board Member who is in the district seat where the unlawful activity is occurring. If the District seat is unavailable, submit the form to an at-large Board Member. The Cease-and Desist form must be signed off on by the proper Board Member before a Cease-and-Desist can be sent from the Executive Secretary.

Motion by: Mr. Leto
Seconded by: Ms. Burke
Ayes: 8 Nays: 0

The motion was carried.

A motion was made to accept the following recommendation from the PPG Committee concerning establishment of Management of Staff protocol for the Executive Secretary:

- Payroll not to exceed Board-approved budged
- Maintain adequate staff
- Clarification of WAE payroll approval being conducted by the Chairperson
- Expanding on the language of salary and overtime wages being separated in the budget.

Motion by: Mr. Leto
Seconded by:

Ayes: 8 Nays: 0

The motion was carried.

A motion was made to accept the following recommendation from the PPG Committee on company audits:

Request three years of payroll records and audit the first year. If there is a pattern of violations, then audit second and third years.

Motion by: Mr. Leto
Seconded by:

Ayes: 8 Nays: 0

The motion was carried.

Committee Chairperson Dynette Burke presented updates from the Finance Committee.

A motion was made to remove Fabian Blache and Stephanie Richardson from the Boards and Commissions online user access, and to add Lameika Washington.

Motion by: Ms. Burke
Seconded by: Mr. Leto
Ayes: 8 Nays: 0

The motion was carried.

A motion was made to add the new Board attorney's legal fees of \$225 per hour not to exceed \$20,000 to the current budget for this fiscal year 2021-2022.

Motion by: Mr. Ford
Seconded by: Mr. Bourgeois
Ayes: 8 Nays: 0

The motion was carried.

### XI. Chairperson Report of Agency Approvals, Timekeeping Approvals, Cease and Desist Approvals, and Discussions From Executive Secretary

Chairperson Washington presented her report concerning overtime, cease-and desists, building maintenance.

#### XII. Executive Secretary Reports

Ms. Hull presented her quarterly status report. See attachments for the report.

Hiring of a WAE receptionist was discussed. Mr. Lazarone advised that the Agency does have room in the payroll budget to hire a receptionist if staff overtime stays down.

#### XIII. Executive Session for Legal Updates on Current Cases

A motion was made to go into executive session.

Motion by: Mr. Robinson

Seconded by:

Ayes: 8 Nays: 0

The motion was carried.

Members of the public and agency staff, excluding Ms. Cangelosi left the room.

Executive (Closed) Session began at 3:27 PM.

Board Meeting (Open) reconvened at 4:40 PM

#### XIV. Adjournment

Chairperson Washington asked for a motion to adjourn the meeting.

A motion was made to adjourn.

Motion by: Mr. Robinson

Seconded by:

Ayes: 8 Nays: 0

The motion was carried.

Chairperson Washington adjourned the meeting at 4:40 PM.

### **MINUTES CERTIFICATION**

Proposed minutes respectfully submitted by Julie Fisher, board scribe.

Reviewed & certified by,

04/25/2022

Shanna Bourke / Executive Assistant

Date

04/25/2022

Bridgette Hull / Executive Secretary

Date

#### Louisiana State Board of Private Security Examiners

#### **QUARTERLY BOARD MEETING**

Wednesday, April 20, 2022, at 1:00 PM LSBPSE Headquarters

#### <u>Agenda</u>

- 1. Call to Order
- 2. Roll Call
- 3. Pledge of Allegiance
- 4. Public comment on subsequent agenda items
- 5. Introduction of prospect legal counsel Celia Cangelosi for introduction to board members and questions.
- 6. Introduction of new CPA firm, Faulk & Winkler LLC, with representatives from the firm available to answer questions from members.
- 7. Clarification from LSP representatives on vetting of third-party vendors (ImageTrend) and to answer questions from members concerning fingerprints
- `8. Board decision on recognition of firearms training prior to background check completion by Board office
- 9. Discussion & decision regarding policy interpretations being communicated statewide (via email/newsletter).
- 10. Committee updates if any (PPG, Finance, Ethics, General, Legislative, Training)
  - a. PPG Committee Meeting Discuss Motions Passed
    - i. Recommend Cease & Desist procedures to the Board as follows:

The Executive Secretary shall submit a Cease-and-Desist form to the Board Chairperson for both licensed and unlicensed companies before the agency can send a Cease-and-Desist. If the Chairperson is unavailable, then submit form to the Vice-Chairperson. If the Vice-Chairperson is unavailable, then submit to PPG Chairperson. Next would be the Board Member who is in the district seat for the area where the unlawful activity is occurring, and then the at-large Board members. The Cease-and-Desist form must be signed off on by the proper Board Member before a Cease-and-Desist can be sent from the Executive Secretary.

- ii. Establish protocol for management of staff, specifically:
  - 1. Payroll not to exceed Board-approved budget
  - 2. Maintain adequate staff
  - 3. Clarification of WAE payroll approval
- iii. Recommendation on company audits:

Request 3 years of payroll records and audit the first year. If there is a pattern of violations, audit second and third years.

- 11. Chairperson report of Agency approvals, timekeeping approvals, cease and desist approvals and discussions from executive secretary.
- 12. Executive Secretary reports.
- 13. Executive Session for legal updates on current cases.
- 14. Adjournment

## STATMENT OF REVENUES, EXPENDITURES AND CHANGES IN FUND BALANCES FOR THE PERIOD JULY 1, 2021 THROUGH MARCH 31, 2022

Revenues		
Guard Renewal Fees	\$	110,142
Company Renewal Fees		53,652
Company Application Fee		1,260
Company Licensing Fees		10,660
Guard Application/Reapplication		386,847
Classroom Instructor		10,905
FA Instructor Fee		8,095
Examination Fee		2,385
Bankcard Fees		31,874
Fines		79,846
Reinstatements		17,389
Interest Income		150
Baton Instructor		600
Fingerprint Income		302,815
Other Income		420
Total Revenues		1,017,040
Expenditures		
Salaries, Wages, and Payroll Taxes		553,134
Employee Benefits		198,032
Fingerprint Fees		165,674
Information and Technology		119,687
Supplies		23,311
Professional Fees		21,908
Repairs and Maintenance		15,025
Insurance		14,220
Telephone Service		10,976
Travel, Meeting, and Education Expenses		6,653
Utilities		4,753
Equipment Rental and Repair		1,795
Miscellaneous		896
Total Expenditures		1,136,064
Excess (Deficiency) of Revenues		(119,024)
Fund Balance - Beginning of Year		732,953
Fund Balance - End of Period	<u>\$</u>	613,929

## Budgetary Comparison Schedule (Unaudited) for the Period of July 1, 2021 through March 31, 2022

	Budgeted Amounts Original Final		Actual Amounts	Variance With Final Budget Favorable	% Variance With Final Budget Favorable (Unfavorable)	
			(Budgetary Basis)	(Unfavorable)		
Revenues (Inflows)				<del></del>		
Guard Renewal Fees	\$ 113,500	\$ 113,500	\$ 110,142	\$ (3,358)	-3%	
Company Renewal Fees	76,840	76,840	53,652	(23,188)	-30%	
Company Application Fees	1,394	1,394	1,260	(134)	-10%	
Company Licensing Fees	19,125	19,125	10,660	(8,465)	-44%	
Guard Application/Reapplication	461,005	461,005	386,847	(74,158)	-16%	
Classroom Instructor	11,431	11,431	10,905	(526)	-5%	
FA Instructor Fees	12,943	12,943	8,095	(4,848)	-37%	
Examination Fees	4,158	4,158	2,385	(1,773)	-43%	
Bankcard Fees	42,874	42,874	31,874	(11,000)	-26%	
Fines	340,000	340,000	79,846	(260,154)	-77%	
Reinstatements/Status Changes	20,950	20,950	17,389	(3,561)	-17%	
Interest Income	640	640	150	(490)	-77%	
Baton Instructor	1,000	1,000	600	(400)	-40%	
Fingerprint Income	380,000	380,000	302,815	(77,185)	-20%	
Other Income	-	-	420	420	100%	
Total Revenues	1,485,860	1,485,860	1,017,040	(468,820)	-32%	
Expenses (Outflows)						
Personnel Services	994,000	994,000	751,166	242,834	24%	
Intergovernmental	250,000	250,000	165,674	84,326	34%	
Information and Technology	152,100	152,100	119,687	32,413	21%	
Office Supplies	700	700	23,311	(22,611)	-3230%	
Professional Fees	19,000	19,000	21,908	(2,908)	-15%	
Repairs and Maintenance	15,740	15,740	15,025	715	5%	
Travel, Meetings, and Education	8,700	8,700	6,653	2,047	24%	
Other Expenses	45,620	45,620	32,640	12,980	28%	
Total Expenses	1,485,860	1,485,860	1,136,064	349,796	24%	
Excess (Deficiency) of Sources	<u> </u>	<u>s -</u>	\$ (119,024)			

## Budgetary Comparison Schedule (Unaudited) - Expenditure Grouping Schedule for the Period of July 1, 2021 through March 31, 2022

	Budgeted Amounts			Actual		Variance With Final Budget Favorable			
		Original		Final	,	Amounts	ravorable (Unfavorable)		
Personnel Services									
Salaries, Wages, and Payroll Taxes Compensated Absences	\$	740,000	\$	740,000	\$	553,134	\$	186,866	
Health Insurance		42,000		42,000		34,411		7,589	
Health Insurance - Retirees		18,000		18,000		19,447		(1,447)	
Retirement - LASERS		194,000		194,000		144,174		49,826	
Total Personnel Services Expenses	<u>s</u>	994,000	S	994,000	S	751,166	S	242,834	
Intergovernmental									
FBI Fingerprinting Fees	_\$	250,000	\$	250,000	\$	165,674	\$	84,326	
Total Intergovernmental Expenses	\$	250,000	S	250,000	<u></u>	165,674	<u>s</u>	84,326	
Information and Technology									
Computer Image Trend	\$	51,000	\$	51,000	\$	53,912	\$	(2,912)	
Computer General Informatics		24,000		24,000		24,245		(245)	
Computer AFIS		2,100		2,100		1,575		525	
Computer Upgrades Bank Image Trend Charges		2,000		2,000		1,653		347	
Clear Report		40,000 23,000		40,000 23,000		30,840		9,160	
Paychex Invoices		10,000		10,000		- 7,462		23,000 2,538	
Total Information and Technology	S	152,100	# <b>S</b>	152,100	s	119,687	S	32,413	
Office Supplies									
Office Supplies/Expenses	\$	-	s	•	\$	21,980	s	(21,980)	
Uniforms		-		•		755	•	(755)	
Postage		600		600		126		474	
Printing		100		100		450		(350)	
Total Office Supplies	<u>s</u>	700	# \$	700	\$	23,311	S	(22,611)	
Professional Fees									
Accounting		13,000		13,000		7,473		5,527	
Off Duty Policeman		-		•		510		(510)	
Legal		•		-		711		(711)	
Court Reporter Professional Contrator- Investigations (TR)		6,000		6,000	\$	1,779		(1,779)	
Total Professional Fees	\$	19,000	# S	19,000	\$	11,435 21,908	S	(5,435) (2,908)	
Repairs and Maintenance									
Alarm System	\$	400	s	400	s	298	\$	102	
Janitorial Service	•	6,240	•	6,240	•	3,729	•	2,511	
Garbage Service		3,000		3,000		1,827		1,173	
Lawn Maintenance		1,800		1,800		1,308		492	
Pest Control		1,300		1,300		1,324		(24)	
Building Maintenance/Repairs/Improvements		3,000		3,000		6,539		(3,539)	
Total Repairs and Maintenance Expenses	S	15,740	# <u>s</u>	15,740	S	15,025	S	715	
Travel & Education									
Tolls/Parking	\$	-	\$	•	\$	10	\$	(10)	
Compliance Inspection Mileage		•				893		(893)	
Education Car Allowance		2,200		2,200		2,450		(250)	
Total Travel & Education Expenses	<u> </u>	6,500	# <b>S</b>	6,500		3,300		3,200	
total fravel or Education Expenses	<u> </u>	8,700	# 3	8,700	S	6,653	<u></u>	2,047	

Total Expenses	 1,485,860	s	1,485,860	s	1,136,064	s	349,796
Total Other Expenses	\$ 45,620	S	45,620	S	32,640	S	12,980
Memberships	 1,000		1,000		-		1,000
Miscellaneous Expenses	-		-		896		(896)
Off-Site Storage	3,500		3,500		-		3,500
Equipment Maintenance	200		200		85		115
Equipment Rental	3,420		3,420		1,710		1,710
Utilities	6,500		6,500		4,753		1,747
Telephone	18,000		18,000		10,976		7,024
Insurance ORM	\$ 13,000	\$	13,000	\$	14,220	\$	(1,220)



## Board Stat Report

#### **QUARTERLY STATS**

#### **COMPANIES**

There have been **4 new company licenses** issued since the last quarterly board meeting. There are **6 pending companies** that have completed their application and are pending review (including 2 companies with compliance issues), and **14 pending companies** have paid for their application but have not fully completed it.

#### INSTRUCTORS

There are **7 new instructors** that have been licensed.

#### **G**UARDS

Currently, there are approximately **15,540 active guards** in the online portal.

#### **FINGERPRINTS**

The total number of fingerprints run in the last quarter is **2,094** (not counting April):

January: 564

February: 600

March: 930

April: (to date) 697

#### FINES

In the last quarter, we have collected **\$30,944** in fines and issued **2** cease and desist orders on unlicensed companies.



# Louisiana State Board of Private Security Examiners

## Progress & Plans

#### **PLANS**

#### **CONTINUE TO CONTACT STATE AGENCIES**

We have made some ground contacting other security regulatory agencies throughout the country. A report of our progress (not yet finished) was sent to Ms. Burke, at her request, for the Finance Committee.

#### **New Front Desk Position**

We have conducted interviews for the front desk person and have found one we would like to hire. We are waiting on Board decisions concerning WAE positions and pay before we let the potential hire know anything more.

#### **PROGRESS**

#### WORK WITH IMAGETREND

We have been working with ImageTrend since their visit a few weeks ago and have weekly phone/video conferences with them for the next 12 weeks. We have made considerable progress in learning how the software works and how we can tweak it to better suit our and the industry's needs.

#### WORK WITH FAULK & WINKLER

We have met and are working with Faulk & Winkler, our new CPA firm, to get our finances for day-to-day operations in order as well as to help create the 2023 fiscal year budget. We are very excited to have them working with us and truly believe this is going to set us on a better path than we were put on by the previous head of the agency and previous CPA firm.

#### **NEW CONTRACT (CLEAR) & CREDIT CARD PAYMENTS**

We have re-negotiated our contract with Thomson Reuters, that we use to run CLEAR reports, that has cut our expense to them nearly in half (from \$1816.86/mo to \$936.65/mo). CLEAR is used to run preliminary backgrounds on guards, and especially crucial when needing to run a background during emergencies when LSP fingerprint division is down (like during the last hurricane).

We spoke with multiple people at the bank and ImageTrend concerning the credit card fees for payments we take. We were told that we were charging an appropriate fee (3%), and any more we might make a profit and that is not allowed. We also learned that when taking manual payments (as we do for CORs, reinstatements, admin rights, and some instructor renewals) that we can enter extra data (Level II and Level III) data for each transaction that will save a few cents each time.